



Our truck accessories don't just belong in show-andshines; they belong on the interstates and back roads of North America.

Accessories that improve the look and driving experience of a customized truck. From the front of the truck with fender guards, bug deflectors, license plate holders, to the cab and windows with kick panels, door window shades, to the rear of the truck with frame fillers, rear window guards and light

boxes - all of our offerings visually enhance the truck, while also improving the overall experience for the driver.

High-quality stainless steel accessories provide more benefits than just improved appearance as these accessories are functional and protective improvements as well.

# **POLICY GUIDELINES**

Panelite is available through multiple distribution channels. If you are a Panelite dealer and order directly or through one of the OEM aftermarket parts programs the following policies will apply to you. If you purchase Panelite through any other distribution channel, please see your distributor for their specific policies and procedures. If you are uncertain of how to proceed with these policies, contact the Customer Service team at 800-331-7952 or info@panelite.com for proper instruction.

#### WARRANTY - STAINLESS STEEL PRODUCTS

Panelite stainless steel products, excluding any electrical components, are warranted against defects in material or workmanship for **two years** from the original retail purchase date. This warranty **does not cover** damage due to accident, abuse, misuse, corrosive environment, improper installation or other mishandling. Only the defective component part will be replaced. This warranty is **applicable only to the original purchaser**. **Panelite assumes no responsibility for the cost of installation or removal of any products.** 

#### WARRANTY - MILLENNIUM SERIES MARKER LITES

Millennium Series LED Lites are warranted against leakage and failure to the original retail purchaser for **3 full years** (applies only to failed components). Millennium Series chrome-plated bezels are warranted against defects in workmanship for **1 full year** from the original retail purchase date.

These warranties do not cover any damage resulting from road hazards, accident, abuse, misuse, corrosive environment, improper installation or other mishandling. Damage includes breakage, wear and tear on the lens, severing of the wiring and/or modification or alteration to any part of the unit. Panelite assumes no responsibility for the cost of installation or removal of any products. Any alteration or modification of the lite or the wiring will void the warranty.

## TO FILE A WARRANTY CLAIM, PLEASE PROVIDE

- · Purchase order number
- · Date of purchase
- · Part number
- Ouantity
- · Pictures of defective parts
- · Pictures of all labels on the back of the defective components
- · Description of issue

quality@dietersaccessories.com



#### **RETURN POLICY**

Panelite return procedure is designed to be as fair and hassle-free as possible. Customers can receive a Return Material Authorization (RMA) number by speaking to one of Panelite Customer Service Representatives.

## TO OBTAIN AN RMA NUMBER, PLEASE PROVIDE

- · Purchase order number
- · Sales order number
- · Date of purchase
- · Part number
- · Ouantity
- · Reason for return

Merchandise will not be accepted without prior authorization. The RMA number must be referenced on the outside of the box or it will not be accepted for return. Returned merchandise must be in saleable condition. Accepted returns are subject to a 30% restocking charge and must be returned freight prepaid. No returns will be accepted on custom ordered products. All purchases are considered final after 12 months, and will not be accepted for return. Stock returns may not exceed 10% of total purchase from the previous calendar year.

1-800-331-7952 panelite.com info@panelite.com

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